

## HOUSE RULES - B&B SU MARINERI – Sant’Antioco

### ❖ BOOKINGS

Bookings may be confirmed by paying a 50% deposit by bank transfer, or by poste at the address below:

**Denise Zibra c/o B&B Su Marineri  
Via Eleonora D’Arborea, 128  
09017 Sant’Antioco (CI) – Italy**

The rest will be payed by cash at your arrival.

If the booking is cancelled by the client, this deposit will be entirely forfeited. No-shows, early departures or other waivers will not be reimbursed.

### ❖ ARRIVALS

As the Bed and Breakfast is a family-run business, there is no 24-hour reception as for hotels, so each customer is required to inform the owner regarding the expected time of arrival at least 24 hours in advance. Arriving at the B&B without previous indication regarding time of arrival may cause delays, which may be of notable entity.

This delay will not be considered reason for complaint or refund.

All guests must supply a document of identification in accordance with local laws, and be responsible for both entrance and room keys. Loss of said keys will be charged.

Full payment for the booking must be made in cash on arrival. Early departures will be refunded the advance payment, less the deposit paid.

### ❖ DEPARTURES

Rooms must be left by 10.00 on the day of departure, except under special circumstances previously agreed with the management on booking. Luggage may not be left. If departure is not effected by 11.00, one night’s accommodation will be charged.

### ❖ BREAKFAST

For breakfast you will receive a coupon valid for the entire period of stay to be consumed at the Bar "New Moon", situated in front of the B&B.

The Italian breakfast includes:

- 1 coffee, hood, latte macchiato or tea (your choice)
- 1 brioche or pizza (your choice)
- 1 fruit juice or orange- juice (your choice)
- water

### ❖ CLEANING

Cleaning of the room and change of towels, where necessary, will be carried out every two/three days, except by prior agreement with the management. Complete change of linen will be carried out once a week. Exceptional requests for privacy will be taken into consideration during dedicated cleaning days..

### ❖ PETS

Upon application small pets may be admitted to rooms, as long as:

- 1- They do not disturb other guests;
- 2- They are docile and tame;
- 3- They are clean and equipped with necessary equipment for their hygiene;
- 4- They are healthy and up-to-date with vaccinations.

## ❖ BEHAVIOUR IN THE ESTABLISHMENT

- You are requested to respect the right of other clients to silence in the hours 14:00-15:30 and 23:00-8:00. Please also do not disturb other guests at any other times.
- Keep all areas clean and tidy;
- Please do not wear clothing which may offend other customers on the premises;
- Smoking is allowed in the bedroom, when the window is open and care is taken to ensure sheets and towels are not burned.
- Access to the kitchen area is not allowed for any reason. Please ask the owner if you have special needs. Each guest may have use of a compartment in the refrigerator.
- It is not allowed to introduce unregistered persons into the house, without prior permission. Guests are requested to answer the telephone and bell, and the management requests they do not introduce unexpected visitors into the premises. The use of spirits and drugs is forbidden. Please also remember that water is precious – **do not waste it.**
- Kindly remember to close the shutters, switch of the lights and air conditioning when you leave your room.
- Please use the containers provided, and do not throw anything which could cause a blockage into the toilets;
- Please leave empty plastic or glass bottles in a corner of the room – we will remove these for recycling.
- It is strictly forbidden to remove any items from the rooms, bathrooms or premises.
- Guests are responsible for their damages to the premises.
- Please do not leave valuables in your room. The management is not responsible for theft or loss of possessions.
- Kindly respect the property of the owner – please do not slam doors, close them gently.

COMPLIANCE WITH THE ABOVE REGULATIONS IS ABSOLUTELY IMPERATIVE. ANY FAILURE TO COMPLY WITH THE ABOVE RULES WILL RESULT IN GUESTS BEING ASKED TO LEAVE THE PREMISES.

**Thank you for your kind attention!**

*Denise Z.*